



DTFN Income Assistance Program

Due to the on-going COVID-19 pandemic, the Dene Tha First Nation Social Development Income Assistance Program will not be doing any in office appointments **until further notice**. We continue to take the following necessary precautions to assist clients with continued Income Support whether from office or if we are under a 'Work from Home' order. We are reassuring services will continue regarding the Income Support Program during availability hours.

Continuing Clients

- Clients on a continuing bases will not require any documents unless a reassessment is required.
- Utility bills can be submitted with direction by your community's Caseworker.
- Client Income Assistance funds will be released on the 1st of each month via EFT or bank deposits. If you call after the 1st, please note you will be pro-roted meaning a reduced Core Essential amount by the amount of days left in the month.
- **Please contact your Caseworker with your updates such as your phone numbers, mailing address, email address and if any, changes on your banking information or if you are now employed. Income assistance is a last resort until clients are employable, receiving training or education. This is VERY IMPORTANT!**

New Clients

- New clients will be assessed over the phone. Contact info listed on the left.
- Eligibility requirements will still be required at minimum;
 - **2019 Notice of Assessment or 3 months bank statements,**
 - **Identification & SIN number (identification required for all dependents in household),**
 - **EI verification if applicable.**

Some further precautions that you can take at home:

- It is important that you limit contact with others, try to stay home as much as possible. Maintain social distancing.
- Keep your home and environment clean, and protect yourself by practicing hand-washing (clean your hands often for at least 20 seconds). Avoid touching your eyes, nose, and mouth with unwashed hands. Wear a mask you must go out in public as a precautionary measure.
- If you are experiencing illness or symptoms of illness, please **contact 811 Health Link** for further instructions

****If you require assistance to your home and believe you are experiencing illness or symptoms of illness, please notify us immediately so that we can take proper precautions.****

Contact Information:

Bushe River

Workers:

Jenna Asels (Caseworker)
Myra Metchooyeah

Phone Inquiries:

Jenna (780) 841-2746
Myra (780) 926-7671

Availability:

9AM – 5PM
Monday - Friday

Chateh

Caseworkers:

Carol Holiday
Leah Semantha

Phone Inquiries:

Office (780) 321-3767
Work Cell (780) 285-2905

Availability:

9AM – 5PM
Monday - Friday

Meander River

Caseworker:

Rosemary Chambaud

Phone Inquiries:

Office (780) 535-2260
Work Cell (780) 285-2903

Availability:

9AM – 5PM
Monday - Friday